

Technical Trainer - Forklifts Permanent, full-time Mississauga, Ontario (File Reference: TT-2018)

We are seeking a Technical Trainer - Forklifts for our client, one of the largest material handling dealers in North America and a leader in the industry and a one-stop shop of all a company's material handling needs. Operating multiple full-service branches in both Ontario and Quebec, our client offers complete service solutions including maintenance programs, parts supply and training.

The Technical Trainer is responsible for the effective delivery of Operator Training. As an instructor, the key customers are all companies and/or organizations requiring any type of operator training and/or other equipment in their operations (including manufacturing, distribution, retailers and services).

## **KEY RESPONSIBILITIES:**

- Conduct equipment operation training programs for corporate clients
- Delivery quality training which engage participants and provides clear, concise information which accurately reflects standards
- Critically evaluate and report on the performance of each participant in accordance with standards
- Provide efficient and effective communications with the department's administrative group for the completion of invoicing
- Maintain communications with customers related to scheduling, participant evaluation and the issuance of certificates
- Supervise the care and safekeeping or company assets, materials inventory and presentation aids
- Assist in the development and maintenance of course materials and aids as required
- Ensure all required resources are prepared in advance and present a professional, organized image to customers
- Maintain up-to-date knowledge of Occupation Health & Safety considerations
- Other duties as assigned



## **SKILLS AND QUALIFICATIONS:**

- Post-secondary diploma in Occupational Health & Safety
- 5 years of experience offering operator training programs
- In-depth knowledge of the Occupational Health & Safety Act and Regulations, as well as CSA regulations
- Excellent communication and interpersonal skills
- Demonstrated customer relations ability, problem-solving and decisionmaking skills
- Excellent organizational and planning skills
- An ability to work independently with a proven record of being a self-starter
- Strong word processing skills including MS Office programs such as Word,
  Excel and Outlook. Knowledge of Microsoft Access an asset.

## **COMPENSATION:**

Our Client offers competitive total compensation including an attractive base salary and comprehensive benefit and pension plan programs. The company offers opportunities for advancement and continuous professional development.

For further position details and consideration, highly qualified Candidates are invited to submit their resume information in confidence to (please quote the File Reference number above):

Recruiting Manager SHRP Limited www.savinohrp.ca info@savinohrp.ca

All Applications treated confidentially. While we appreciate all applications, we can only contact those individuals selected for interview.

We are committed to providing accommodation for persons with disabilities. Accommodation will be provided as part of our hiring process (if accommodation is required, Applicants are requested to make their needs known in advance).